The 2009-11 Budget Story

Where we've been and where we are now



Source: Office of Financial Management • December 9, 2009

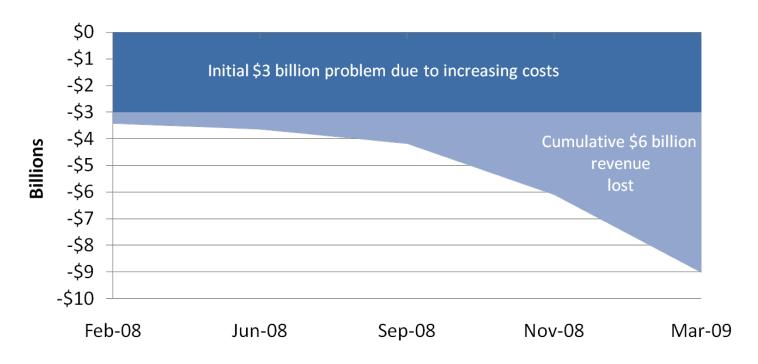
Washington State
Department of Social
& Health Services

Overview

- Over past 18 months, Washington has seen largest drop in revenue in recent memory.
- Last session, we closed \$9 billion shortfall through:
 - cuts to programs and services
 - use of Recovery Act funds
 - fund transfers, including Rainy Day Fund
- As revenue projections continue to decline, we will need to cut more to stay in balance.
- Reduction options are limited by constitutional and federal spending mandates. This will narrow our choices.



\$9 Billion Problem by March 2009



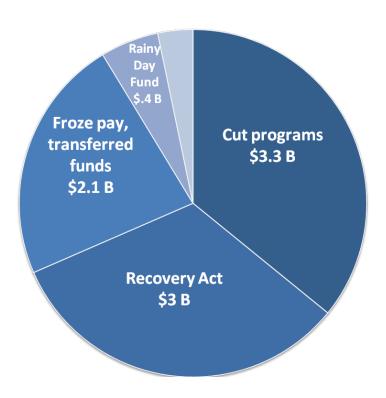


- Before recession, \$3 billion problem projected for 2009-11 due to health care inflation, K-12 growth, prison population growth, pension obligations.
- Problem grew with recession, resulting in \$6 billion loss in revenue from Feb. 2008 - March 2009.

Solving \$9 Billion Gap:

Actions to balance budget

Early reductions \$.3 B





\$3.3 Billion in Cuts and Efficiencies:

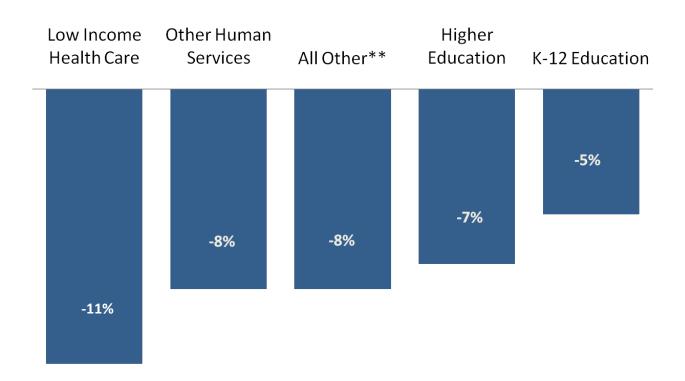
EXAMPLES:

- \$600 million in K-12 through class size increases.
- \$557 million in higher education by reducing 1,800 employees and raising tuition 14% (universities), 7% (community colleges) per year.
- \$386 million through administrative or across-the-board cuts.
- \$255 million from Basic Health Plan by increasing premiums 70% and reducing enrollment by 36,000 (36%).
- \$127 million in payments to hospitals.
- \$130 million from Corrections, including \$73 million by reducing beds and community supervision.



All Areas of Budget Cut

Percent Reduction*





^{*} Includes adjustments for additional tuition and Recovery Act money that offset reductions. Excludes compensation and special appropriations.

^{**} Includes general government (including legislative and judicial agencies); natural resources; transportation; other education agencies.

Other States in Same Predicament

48 States Face Budget Shortfalls





- 48 states have addressed or still face shortfalls for FY2010.
- 49 states had total tax revenue fall during 2nd quarter; 36 report double-digit declines.
- 25+ states face new shortfalls after balancing budgets just months ago.

Sources of \$2.6 Billion Shortfall

Revenues dropping

\$686 million June forecast

\$238 million September forecast

\$760 million November forecast

\$154 million Tax lawsuit pending

\$1.84 billion Subtotal

Costs rising, issues emerging

\$659 million increased demand for health care, schools, prisons

\$12 million forest fires, landslides, dam failures, other

possible emergencies

\$71 million lawsuits blocking planned cuts

\$742 million Subtotal



What Should We Expect?

Revenue uncertainty continues

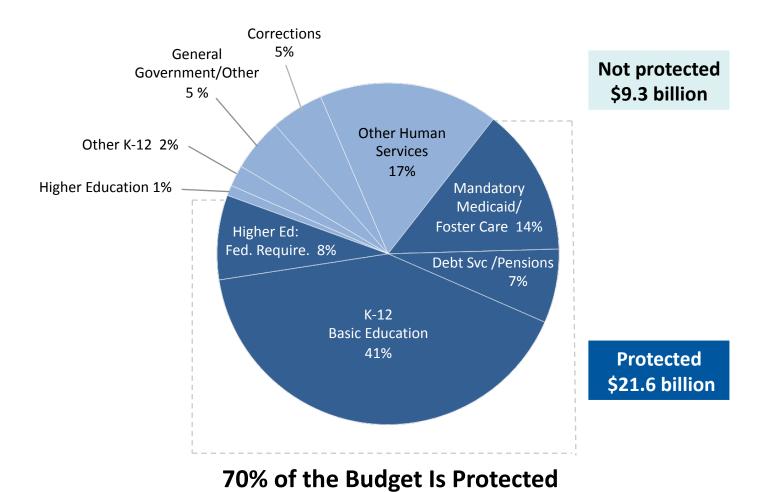
According to state Economic and Revenue Forecast Council:

- State revenues will lag economic recovery
- Job growth will lag economic recovery
- Unemployment will remain high
- Less revenue expected in 2009-11 than collected in 2007-09



Majority of \$31 Billion Budget Is Protected

Tied to state constitutional or federal requirements





Washington State
Department of Social
& Health Services

DSHS Budget Story

The Governor's Proposed Supplemental Budget

Gary Robinson, Interim Chief Financial Officer Department of Social and Health Services

Supplemental Budget Administrative Reductions

DOLLARS IN THOUSANDS

	Average Annual FTE	GF-S	Other Funds
 Children's Administration Administrative/Staff Reductions Administrative Streamlining Consolidate Printing Human Resources Reduction 	(10.0) (0.5) (1.6)	(\$1,080) (\$52) (\$62) (\$159)	(\$360) (\$58) (\$55) (\$177)
 Juvenile Rehabilitation Administrative/Staff Reductions Consolidate Printing 	(23.5)	(\$3,742) (\$5)	
 Mental Health Administrative/Staff Reductions Administrative Streamlining Consolidate Printing 	(73.8) (0.5)	(\$4,876) (\$48) (\$17)	(\$4,528) (\$62) (\$13)
 Developmental Disabilities Administrative/Staff Reductions Consolidate Printing 	(36.6)	(\$3,521) (\$24)	(\$2,347) (\$12)
 Long-Term Care Administrative/Staff Reductions Administrative Streamlining Decision Support/Data Analysis Consolidate Printing Human Resources Reduction 	(25.8)	(\$2,032) (\$48) (\$75) (\$24) (\$142)	(\$2,659) (\$62) (\$95) (\$21) (\$125)
 Economic Services Administration Administrative/Staff Reductions Planning/Policy Development Administrative Streamlining Consolidate Printing Human Resources Reduction 	(72.0) (1.5) (0.5) (1.6)	(\$5,650) (\$115) (\$47) (\$239) (\$243)	(\$3,810) (\$152) (\$63) (\$316) (\$152)

Supplemental Budget Administrative Reductions

DOLLARS IN THOUSANDS

	Average Annual FTE	GF-S	Other Funds	
 Alcohol and Substance Abuse Administrative/Staff Reductions Agency Staff Reductions Consolidate Printing 	(1.5) (5.0)	(\$176) (\$340) (\$3)	(\$64) (\$195) (\$3)	
 Medical Assistance Administrative/Staff Reductions Administrative Streamlining Decision Support/Data Analysis Consolidate Printing Human Resources Reduction 	(14.3) (0.5) (0.5) (1.6)	(\$878) (\$48) (\$37) (\$60) (\$102)	(\$1,057) (\$62) (\$48) (\$69) (\$101)	
 Vocational Rehabilitation Administrative/Staff Reductions Administrative Streamlining Consolidate Printing 	(7.0)	(\$412) (\$24) (\$3)	(\$1,932) (\$86) (\$19	
 Administration/Supporting Services Administrative/Staff Reductions Streamline Policy/Planning Administrative Streamlining Decision Support/Data Analysis Consolidate Printing Human Resources Reduction 	(15.0)	(\$2,794) (\$164) (\$182) (\$140) (\$13) (\$327)	(\$819) (\$135) (\$148) (\$115) (\$8) (\$230)	
 Special Commitment Center Administrative Reduction Human Resources Reduction 	(24.7) (0.8)	(\$4,225) (\$150)		
Total	(322.0)	0) (\$32,279) (\$20,158) (\$52,437)		

DOLLARS IN THOUSANDS

Children's Administration

- Behavioral Rehabilitative Services GF-S (\$4,176), Other Funds (\$2,296)
 - Funding for behavioral rehabilitative services is reduced by ten percent.
- Family Foster Home Maintenance Reimbursement GF-S (\$4,144), Other Funds (\$1,367)
 - Foster parent maintenance reimbursements are reduced by eight percent.
- Intensive Foster Care Assessment GF-S (\$1,312)
 - Funding is eliminated for the intensive foster care assessment program that provides an interdisciplinary assessment of children who have been in and out of home care and do not have an identified permanent placement.
- Comprehensive Assessment Program GF-S (\$924), Other Funds (\$276)
 - Comprehensive safety assessments are eliminated for clients receiving in home services.
- Medicaid Treatment of Child Care GF-S (\$1,599), Other Funds (\$1,575)
 - Funding is reduced by 50 percent through a second review of the medical need for psychosocial services.
- Crisis Family Intervention GF-S (\$2,949)
 - Contracted services for 12 hours of counseling and crisis intervention for families in conflict and at-risk youth are eliminated.
- Secure Crisis Residential Centers GF-S (\$2,500)
 - Funding is eliminated for secure crisis residential centers.
- Educational Advocacy Coordinators GF-S (\$1,128), Other Funds (\$363)
 - Educational advocacy services for children are eliminated.
- Family Preservation Services –GF-S (\$5,892)
 - Funding is reduced by 50 percent for Family Preservation Services, which are contracted services used to reunite families or to prevent entry into the child welfare system.
- Public Health Nurses GF-S (\$712) Other Funds (\$713)
 - Contracts with local public health departments to provide nurses for early intervention support services are reduced by 25 percent.
- Transfer Independent Youth Housing FTE 0.4, Other Funds \$965
 - The independent youth housing program is transferred from the Department of Commerce to the Children's Administration. This program provides rental assistance and case management to eligible youth who have aged out of the state dependency system.

DOLLARS IN THOUSANDS

Juvenile Rehabilitation

- Reinstate Closure Funding GF-S \$12,000
 Funding that was removed in the biennial budget in anticipation of a facility closure is restored.
- JRA Facilities Savings FTE (25.1), GF-S (\$2,161)

 Based upon the facility study, the Juvenile Rehabilitation Administration will reduce expenditures by maximizing the capacity at existing community residential facilities and reopening two community residential facilities. In addition, only youth serving in the Department of Natural Resources Program will be placed at the Naselle Youth Camp, two wings will be closed at Green Hill and one cottage at Maple Lane, double bunking low risk youth.
- Reduce Institutional Services FTE (43.2), GF-S (\$4,859)
 The number of administrative staff at the institutions is reduced.
- Juvenile Court Reduction –GF-S (\$2,513)
 County pass-through funding for juvenile courts is reduced by ten percent, effective April 1, 2010. The reduction is in non-evident based, non-sex offender funding.
- Leveraging Evidence Based Funding GF-S (\$1,200)
 Juvenile rehabilitation community counselors (JRCC) will no longer be providing case management parole services.
 Remaining staff will assume these services. JRCC staff will be assigned to provide evidenced-based services that will be funded by evidence-based proviso funds.

DOLLARS IN THOUSANDS

Mental Health

Reduce Medicaid Rates – GF-S (\$1,188), Other Funds (\$1,544)

The managed care rates paid to local Regional Support Networks for the delivery of community mental health services under the state and federal Medicaid programs are reduced by two percent.

Mental Health Inpatient Funding – GF-S (\$2,889)

Services are eliminated for individuals who are eligible for inpatient services as General Assistance-Unemployable clients. These services include voluntary inpatient care in non-institutional hospitals.

Other Outpatient Services – GF-S (\$4,137)

Funding is reduced for outpatient services provided to Regional Support Networks for individuals not eligible for the federal Medicaid program. State funding is reduced for community services, while support for priority services for crisis, inpatient, and residential services is maintained.

Reduce Jail Services – GF-S (\$1,145)

State funding is reduced to Regional Support Networks for jail services provided to individuals not eligible for the Medicaid program.

Reduce RSN Administration – GF-S (\$1,130)

Funding for administration services provided to Regional Support Networks is reduced.

Spokane Hospital Alternatives – GF-S (\$1,500)

Funding is eliminated for the Spokane Regional Support Network to implement services to reduce the census at Eastern State Hospital.

PALS Community Alternatives – GF-S (\$3,250)

Funding is reduced for low-intensity treatment through the Program for Adaptive Living Skills.

Transfer Mental Illness Housing – GF-S \$83

The Housing Assistance for Persons with Mental Illness program is transferred from the Department of Commerce to the Mental Health program.

DOLLARS IN THOUSANDS

Developmental Disabilities

- Reduce Institutional Funding GF-S (\$1,778), Other Funds (\$3,209)
- Implement efficiency measures including cottage consolidation, changing maintenance schedules, reduced adult training programs, and reduced services for items like dental care.
- Revise Individual and Family Support FTEs (0.5), GF-S (\$5,173)
 Freeze new families coming into the program through June 2010. The program will be reduced beginning July 1, 2010. The revised program includes financial means testing. Benefits are only provided to families earning \$30,000 or less a year.
 Annual benefits will be reduced from \$3,000 to \$2,250.
- Create Children's SOLA FTEs 5.0, GF-S \$345, Other Funds \$407
 A new State Operated Living Alternative program staffed by state employees is created to address the need for out-of-home placements for children with developmental disabilities who may otherwise be in an institution.
- Reduce County Employment Contracts GF-S (\$1,152), Other Funds (\$1,498)
 County contracts for employment and day services will be reduced by approximately three percent.
- Suspend Employment Partnership GF-S (\$787) Other Funds (\$963)
 The Jobs by 21 Partnership will be reduced by 75 percent in Fiscal Year 2010 and completely suspended as of July 1, 2010.
- Close DDD Institutions FTEs (26.2) GF-S \$1,611, Other Funds \$1,889
 Following recommendations proposed by the Feasibility Study for the Closure of State Institutional Facilities, the Frances
 Haddon Morgan Center in Bremerton will be closed by June 2011. Rainier School will begin downsizing in 2011 and will close
 by June 2014. Residents will be transferred to appropriate community settings or another Residential Habilitation Center.
- Eliminate State Only E & D GF-S (\$1,200)
 Employment and Day services for 200 clients who do not qualify for Medicaid will no longer be offered.
- Housekeeping and Laundry Reduction GF-S (\$3,809), Other Funds (\$4,954)
 Approximately 7,100 in-home care clients who receive laundry and housekeeping personal care services will have a reduction of authorized paid services averaging six hour per month. The average level of authorized services has been 105 hours per month.

DOLLARS IN THOUSANDS

Developmental Disabilities, continued

- DD Community Protection Residential FTEs 0.8, GF-S \$956, Other Funds \$1,129
 Residential services, employment services, specialized therapies, and intensive case management and support are provided to 13 additional new clients who pose a public safety risk.
- DD Expanded Community Residential FTEs 0.8, GF-S \$1,074, Other Funds \$1,358

 Residential services and support will be provided for 24 people with developmental disabilities that will be aging out of other DSHS services such as the Juvenile Rehabilitation Administration and the Children's Administration without having available other living arrangements.
- Delay Mandatory Training GS-S (\$1,312), Other Funds (\$1,706)
 Delay the implementation of the new training requirements for home care workers until the 2011-13 Biennium.
- Homecare Agency Reductions GF-S (\$5,061), Other Funds (\$6,536)
 Agency parity is repealed and health benefit contributions made by the state for agency providers will be reduced from \$621 per month to \$319 per month.
- Eliminate Hours Add-On GF-S (\$826), Other Funds (\$1,074)
 Authorized in-home personal care hours are reduced for clients who receive the highest possible authorization of hours for special meal preparation or incontinence despite having assistance available from family or friends.
- NH Level of Care for MPC Clients FTEs (1.6), GF-S (\$2,631), Other Funds (\$4,208)
 New eligibility standards for Medicaid Personal Care (MPC) will equal nursing facility level of care.
- DD Revised Residential Phase-In GF-S \$1,081, Other Funds \$1,790
 The phase-in schedule for funding additional individuals entering the Expanded Community Services and Public Safety programs is adjusted to match the number of people with developmental disabilities being released from mental hospitals, correctional facilities, or aging out of other Department systems.
- Suspend Medicare Part D Co-Pay FTEs 1.8, GF-S \$188, Other Funds \$148
 The cost of care and staff are added to complete eligibility reviews.

DOLLARS IN THOUSANDS

Long Term Care

- House Keeping and Laundry GF-S (\$14,530), Other Funds (\$18,896)
 - Approximately 7,100 in-home care clients who receive laundry and housekeeping personal care services will have a reduction of authorized paid services averaging six hours per month.
- Reduce Senior Citizens Act- GF-S (\$6,967)
 - The state portion of the Senior Citizens Act funding is reduced, except for the maintenance of effort requirement.
- Residential License Fees GF-S (\$3,022), Other Funds \$2,384
 License fees are increased to cover the cost of providing the licensure and re-inspection.
- Delay Mandatory Training GF-S (\$1,500), Other Funds (\$1,953)
 - The training requirement for home care workers is delayed until the 2011-13 Biennium.
- Homecare Agency Reductions GF-S (\$9,034), Other Funds (\$11,456)
 - Agency parity is repealed and health benefit contributions made by the state for agency providers will be changed to the current Basic Health Plan rate.
- Reduce Agency Administrative Rate Five Percent GF-S (\$1,211), Other Funds (\$1,575)
 - The administrative portion of the hourly vendor rate paid to agency providers of in-home care is reduced by five percent.
- Eliminate Hours Add-On GF-S (\$4,999), Other Funds (\$6,501)
 - Authorized in-home personal care hours are reduced for clients who are receiving the highest possible authorization of hours.
- NH Level of Care for MPC Clients FTEs (2.0), GF-S (\$2,839), Other Funds (\$5,086)
 - New standards for Medicaid Personal Care (MPC) will equal nursing facility level of care.
- Suspend Medicaid Part D Co-Pay FTEs 24.8, GF-S \$2,901, Other Funds \$2,833
 - Funds are provided to cover the additional cost for care and staff needed to implement the suspension of the Medicare Part D Co-Pay in the Medical Assistance Program.
- Suspend Volunteer Chore GF-S (\$1,877)
 - The state funded Volunteer Chore Program is suspended as of July 1, 2010.
- Expedite Nursing Home Discharges FTEs 12.0, GF-S (\$2,700), Other Funds (\$3,841)
 - Nursing home discharge staff will provide assistance for an additional 700 Medicaid nursing home residents to move to community care residential settings.

DOLLARS IN THOUSANDS

Economic Services Administration

- Reduction Mandatory Workload FTEs (75.4), GF-S (\$6,416), Other Funds (\$5,166)
 Funding that was provided in the maintenance level budget for mandatory workload is reduced.
- Working Connections Child Care GF- S (\$88,500)
 Savings will be achieved by prioritizing entry into the Working Connections Child Care Program to families with the lowest income, including TANF clients.
- Eliminate General Assistance-Unemployable FTEs (38.2), GF-S (\$72,059)
 The General Assistance-Unemployable Program that provides cash grants to adults is eliminated. General Assistance-Expedited Medicaid (GA-X) grants will continue for individuals with pending applications for federal Supplemental Security Income. Grants for individuals on the General Assistance Aged, Blind, and Disabled programs will also continue.
- General Assistance Program Changes FTEs (2.6), GF-S (\$16,477)
 Costs will be reduced by aligning incapacity eligibility criteria more closely with the federal standards used to determine disability for the federal Supplemental Security Income and Social Security disability programs.
- Child Support Pass Through Payments GF-S (\$6,135), Other Funds (\$6,135)
 Savings are achieved by suspending the child support pass through provision allowed under the Federal Deficit Reduction Act.
- Redistribution of Federal Tax FTEs 0.8, GF-S (\$3,011), Other Funds (\$2,904)
 Savings are achieved by suspending the redistribution of federal Internal Revenue Service refund payments.
- Suspend Medicare Part D Co-Pay FTEs 13.0, GF-S \$991, Other Funds \$989
 Funds are provided to cover the costs associated with the suspension of the reimbursement for dually eligible clients for prescriptions co-payments.

DOLLARS IN THOUSANDS

Alcohol and Substance Abuse

- Reduce Low Income Adult Services GF-S (\$5,393)
 - Funding for chemical dependency and detoxification services will be eliminated for low income adult clients.
- Reduce County Administration GF-S (\$1,343)
 - State support for county administration expenses is reduced from 10 percent to 8 percent per year.
- Reduce GA-U Chemical Dependency GF-S (\$2,669)
 - Funding for General Assistance-Unemployable (GA-U) outpatient and residential services is reduced for 980 adult clients.
- Eliminate ADATSA Outpatient (\$8,695)
 - Outpatient services for 3,600 Alcohol and Drug Abuse Treatment and Support Act (ADATSA) clients are eliminated.
- Transfer Community Mobilization FTEs 1.0, GF-S \$840, Other Funds \$1,654
 - The Community Mobilization Against Substance Abuse and Violence Program is transferred from the Department of Commerce to the Division of Alcohol and Substance Abuse.
- Transfer Juvenile Drug Courts GF-S \$566
 - The Juvenile Drug Court Program is transferred from the Department of Commerce to the Division of Alcohol and Substance Abuse.

DOLLARS IN THOUSANDS

Medical Assistance

- Eliminate GA-U/ADATSA Medical GF- S (\$71,465), Other Funds (\$13,251)
 Eliminate the General Assistance-Unemployable Medical Services program.
- Reduce Apple Health Eligibility to <205% GF-S (\$11,573), Other Funds (\$21,152)</p>
 Reduce eligibility for the Apple Health program from 300 percent of the federal poverty level to less than 205 percent.
- Inpatient and Outpatient Hosp Rates GF-S (\$22,700), Other Funds (\$40,214)
 Beginning July 1, 2010, inpatient and outpatient hospital rates will be reduced by five percent
- Disability Determination Work FTEs 37.5, Other Funds \$6,304
 Support workload increases for the Division of Disability Determination Services.
- Suspend Provider Interpreter Services FTEs (0.5), GF-S (\$4,419), Other Funds (\$12,189)

 Beginning July 1, 2010 the state will no longer subsidize the cost of interpreter services for health care providers participating in the Medicaid program.
- Suspend Adult Dental Services GF-S (\$14,261), Other Funds (\$16,240)
 Beginning July 1, 2010 the state Medicaid program will only offer emergency dental care and pain management for eligible clients.
- Suspend Adult Hospice Services GF-S (\$6,161), Other Funds (\$6,164)
 Beginning July 1, 2010 the state Medicaid program will suspend hospice services for adults.
- Suspend Medicare Part D Co-Pay GF-S (\$10,474)
 Beginning July 1, 2010 the state will no longer make reimbursements for prescription co-payments for dually eligible clients.
- Suspend Phy/Occ/Speech Therapies FTEs (0.5), GF-S (\$4,581), Other Funds (\$4,036)
 Beginning July 1, 2010 the state Medicaid program will suspend physical, occupational, and speech therapy services for adults.
- Suspend Podiatry Services GF- S (\$996), Other Funds (\$1,103)
 Beginning July 1, 2010 the state Medicaid program will suspend podiatry services for adults.
- Suspend Adult Hearing Services GF-S (\$1,297), Other Funds (\$1,743)
 Beginning July 1, 2010 the state Medicaid program will suspend hearing services for adults.
- Suspend Adult Vision Services FTEs (0.3), GF-S (\$1,703), Other Funds (\$1,996)
 Beginning July 1, 2010 the state Medicaid program will suspend vision services for adults.

DOLLARS IN THOUSANDS

Medical Assistance, continued

- Susp Reimburse School Services FTEs (0.5), GF-S (\$5,671), Other Funds (\$7,504)
 Beginning July 1, 2010 the state Medicaid program will suspend reimbursement of services provided to clients in a school setting.
- Suspend Maternity Support Services FTEs (0.5), GF-S (\$28,050), Other Funds (\$24,787)
 Beginning July 1, 2010 the state Medicaid program will suspend Maternity Support Services for women with atrisk pregnancies.
- Electronic Health Record Project FTEs 5.6, GF-S \$137, Other Funds \$1,235
 Additional federal expenditure authority is provided for the planning, implementation support, and development of the Health Information Technology Medicaid Plan.
- DOC Prisoner Health Care Transfer GF-S \$1,478, Other Funds \$2,192
 The cost of providing inpatient services for Medicaid eligible residents of state correctional facilities is transferred from the Department of Corrections to the Department of Social and Health Services.
- Transfer Crime Victims Assist FTEs 8.5, GF-S \$11,533, Other Funds \$13,303
 The Crime Victims Assistance Program is transferred from the Department of Commerce to the Department of Social and Health Services.
- Transfer Crime Victims Comp FTEs 20.3, GF-S \$10,740, Other Funds \$5,290
 The Crime Victims Compensation Program is transferred from the Department of Labor and Industries to the Department of Social and Health Services.

DOLLARS IN THOUSANDS

Vocational Rehabilitation

- Consolidate VR Services FTEs 37.5, GF-S \$2,424, Other Funds \$9,507
 The Department of Services for the Blind is re-combined with the Division of Vocational Rehabilitation.
- State Match-Federal VR Grant Other Funds \$20,000
 Funds from the Telecommunications Devices for the Hearing and Speech Impaired Account are used to meet the state's maintenance of effort requirements to receive full Department of Education vocational rehabilitation grants.

DOLLARS IN THOUSANDS

Administration/Supporting Services

- Revise Juvenile Justice Com FTEs (2.0), GF-S (\$291), Other Funds (\$1,484)
 The Governor's Juvenile Justice Advisory Committee is streamlined by reducing staff.
- Eliminate Family Policy Council FTEs (0.3), GF-S (\$2,166) The Family Policy Council is eliminated.
- Home Visitation Transfer FTEs (0.5), GF-S (\$1,245)
 Home visitation programs are transferred from the Council on Children and Families to the Department of Early Learning.
- Eliminate Washington Mentors FTEs (0.5), GF-S (\$333)
 The funding for the Washington State Mentors program is eliminated.

DOLLARS IN THOUSANDS

Special Commitment Center

- Reduce Contract Nursing Services GF- S (\$1,044)
 Agency nursing contracts will be reduced.
- Residential Community Programs FTEs (10.5), GF-S (\$1,469)
 Existing staff will assume management of community programs and the secure community transition facility in Pierce County.
- Resident Salary Reductions GF-S (\$1,307)
 Resident salaries are reduced and salary pay scales will be based upon resident adherence to treatment plans.

Proposed Restorations

- Apple Health Plan
- General Assistance Unemployable Program for the Most Needy
- Some Adult Medical, Dental, Vision, and Hospice Programs
- Some Developmental Disability and Long Term Care Services



VISION

Safe, healthy individuals, families, and communities.

MISSION

DSHS will improve the safety and health of individuals, families, and communities by providing leadership and establishing and participating in partnerships.

VALUES

These behaviors are modeled by DSHS staff and experienced by co-workers, clients, and partners through workplace interactions. Existing department-wide values will be identified using the 2009 Employee Survey with follow-up through employee focus group discussions and stakeholder involvement.

Our Impact

Together we will decrease poverty, improve the safety and health status of citizens, increase educational and employment success and support people and communities in reaching their potential.



September 28, 2009

One Department, One Vision, One Mission, One Core Set of Values

High-performing programs in an integrated organization working in partnership for statewide impact.

Our Priorities*

Health

- Behavioral and primary health care integration through person-centered health care home
- Chronic care self-management
- Improved quality, cost, and effectiveness
- Improved nutrition

Safety Net

- General Assistance-Unemployable (GA-U) redesign
- Access to benefits and supportive services

Special Populations

- Elders and people with disabilities who need a system of long-term care and supports
- Populations with health disparities
- Transitioning youth bridging to adulthood
- Children and youth at risk and/or with special needs
- Tribal governments and communities with disproportionate representation in DSHS programs

Children, Elders, People with Disabilities, and Families

- Safety, permanency, and well-being as outcomes experienced while in care
- Build community capacity
- Strengthen and support families

*DSHS remains fully committed to all populations that are eligible for services, however, the priorities identified above will receive increased emphasis by the department.

Please send suggestions / feedback to DSHSvision@dshs.wa.gov

Our Actions

DRAFT

EXTERNALLY, as a shared responsibility:

- Practicing the art of leveraging knowledge and resources
- Proactively working with stakeholders and decision makers
- Establishing and participating in intentional and uncommon partnerships
- Framing health and human services in the context of return on investment and economic development
- Valuing and supporting an informed, inspired, and engaged citizenry
- Driving for statewide consistency and quality
- · Building capacity within communities
- Adopting best practices statewide
- Partnering with other state agencies for impact
- Building strategic alliances with philanthropic organizations
- Strengthening relationships and partnerships with all units of government, including Tribal governments

INTERNALLY, as an agency:

- Driving for statewide consistency and quality
- Consistently aligning values throughout DSHS
- Managing and developing talent employees are key to our success
- Valuing and supporting an informed, inspired, diverse, and engaged workforce
- Reducing risk through increased management and mitigation strategies
- · Implementing best practices across the organization
- Strengthening government-to-government working relations with Tribes
- Developing and reporting on metrics and outcomes "we do what we measure"
- Becoming a learning organization through continuous learning and professional growth
- Realigning the Executive Leadership Team around shared leadership
- Being a smart purchaser of services through performance-based contracts and consolidated contracting
- Identifying and busting barriers
- Leveraging and maximizing revenues
- Ensuring that services and supports are sustainable beyond the duration of American Recovery and Reinvestment Act funding
- Operating with transparency
- Maximizing use of technologies